

Stakeholder Notice

Staff Bussing Services

STK-N ALO1

Date 16 October 2026



[BNE – Stakeholder Notice Summary](#)

You gave us feedback. We listened.

We've heard your feedback about staff bus services, particularly around wait times, bus visibility and knowing when the next bus will arrive.

To make your journey easier and give you greater visibility of the service, here's what we're doing.

1. Track your staff bus in real time

Staff bus tracking is available online, allowing you to see the current location of buses and estimated arrival times at each stop. Scan the below QR code to track the busses:



2. More frequent services when demand is highest

Both the Domestic and International Staff Bus services operate 24 hours a day, seven days a week, running continuously rather than to a fixed timetable.

Service levels vary throughout the day to better support periods of higher demand.

Domestic Staff Bus

- 10pm–2.30am: approx. 6-minute wait
- 2.30am–8am: approx. 4-minute wait
- 8am–2pm: approx. 5-minute wait
- 2pm–8pm: approx. 6-minute wait
- 8pm–10pm: approx. 5-minute wait

International Staff Bus

- 4.30pm–4am: approx. 12-minute wait
- 4am–8am: approx. 6-minute wait
- 8am–1.30pm: approx. 12-minute wait
- 1.30pm–4.30pm: approx. 6-minute wait

As buses operate on the public road network, there may occasionally be delays outside our control. The live tracking service is the best way to check your bus location and expected arrival.

A reminder about bus capacity

Our larger buses are licensed to carry standing passengers, up to their approved capacity. If a bus reaches capacity and the driver asks you to wait for the next service, please follow their direction so the bus can operate safely and legally.

Thank you for your feedback. We'll continue listening and looking for ways to improve the staff transport experience.

Questions? Contact Parking & Transport Services at staff.carparking@bne.com.au.