

Update D84 1 September 2024

OVERVIEW

Alliance Airlines will commence Common Use Self-Service (CUSS) operations from 0400hrs Friday 20 September in the southern temp check-in area.

LOCATION

The southern temporary check-in area is located to the northern end of the existing southern check-in hall.



CONCEPT OF OPERATIONS (CONOPS)

1. The Alliance Airline CUSS operation will utilise the following:
 - a. 4 x Automatic Bag Drop Units (ABD)
 - b. 6 x Vtag (Bag tag printing)
 - c. Mobile service desk for exception handling
2. Queuing systems will be reconfigured to accommodate the new CUSS operations.
3. Aerlink will be allocated Counter 16 when in operation, with appropriate bullet queuing in place.
4. Airlines will be responsible for replenishing baggage tubs within the CUSS or conventional counter operation.
5. Any oversize baggage to be checked in and then conveyed to the oversize drop off point by the passenger (current process).



KEY CONTACTS

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