

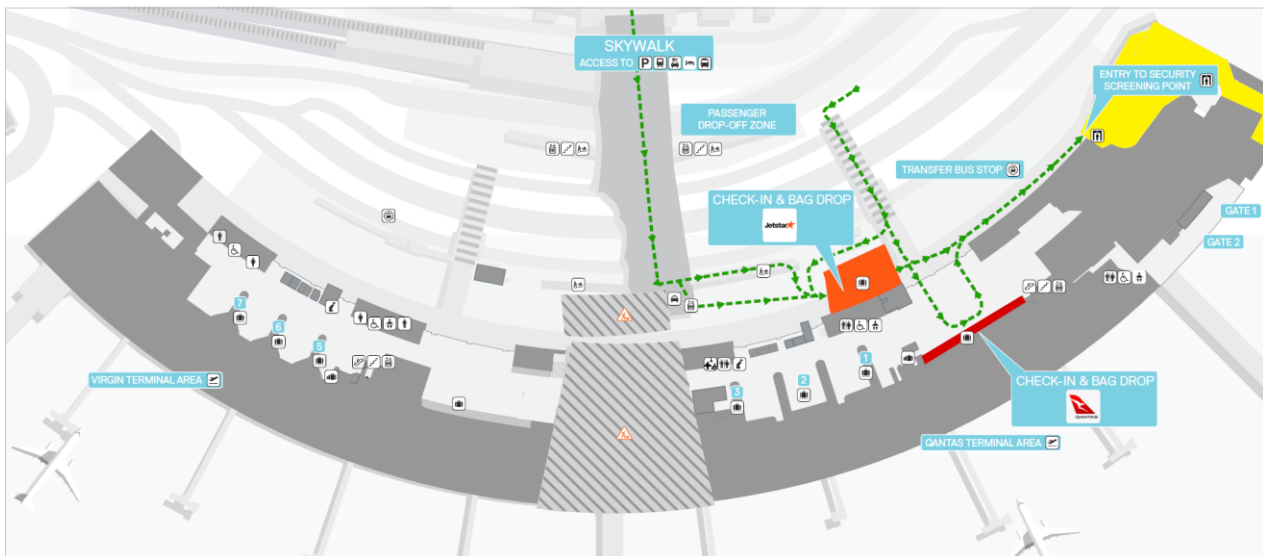


# STAKEHOLDER UPDATE

## DTB SUP – Northern (Qantas) Passenger Screening Point Closure

D119 Stakeholder Notice: Issued 11 November 2024

Domestic Passengers for    
Your departure journey has changed.



## OVERVIEW

As part of the DTB Security Upgrade Project, the Northern (Qantas) Passenger Screening Point will undergo refurbishment to enable installation of Standard 3 security screening equipment to comply with government mandates.

All Qantas passengers (except PLE) will be directed to the new temporary northern screening point currently being utilised by Jetstar.

Qantas PLE screening point will remain open during this refurbishment.

## IMPACT

Hoarding will be erected around the Northern Screening Point post operations close **19 November, 2359**. All Qantas (except PLE) and Jetstar passengers will be directed to the new temporary screening point commencing **0330 Wednesday 20 November 2024**.

Escalator N3 (the third escalator at the back of the current northern screening point) will be hoarded and removed as apart of these works and unable to be utilised from 18 November 2024.

Lift access and the adjacent escalators and stairs will be maintained throughout the duration of these works. Directional signage will be in place to facilitate access.



Wayfinding will be in place to direct passengers to the new screening location with Terminal Support Officers and Ambassadors through the terminal to assist during transition and in peak periods.

Qantas PLE is currently undergoing upgrade to Standard 3 equipment with only 1 lane operational until 5 December 2024 (Figure 1 below). During the period 20 November – 5 December, Monday/Tuesday am peak period PLE, 2<sup>nd</sup> lane operation will occur through the current Northern Screening Point lane 5, which will be open and operational for Qantas PLE passengers during these periods only. This lane will then be taken offline and removed. (Figure 2 below).

## KEY CONTACTS

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Figure 1 20 November 2024

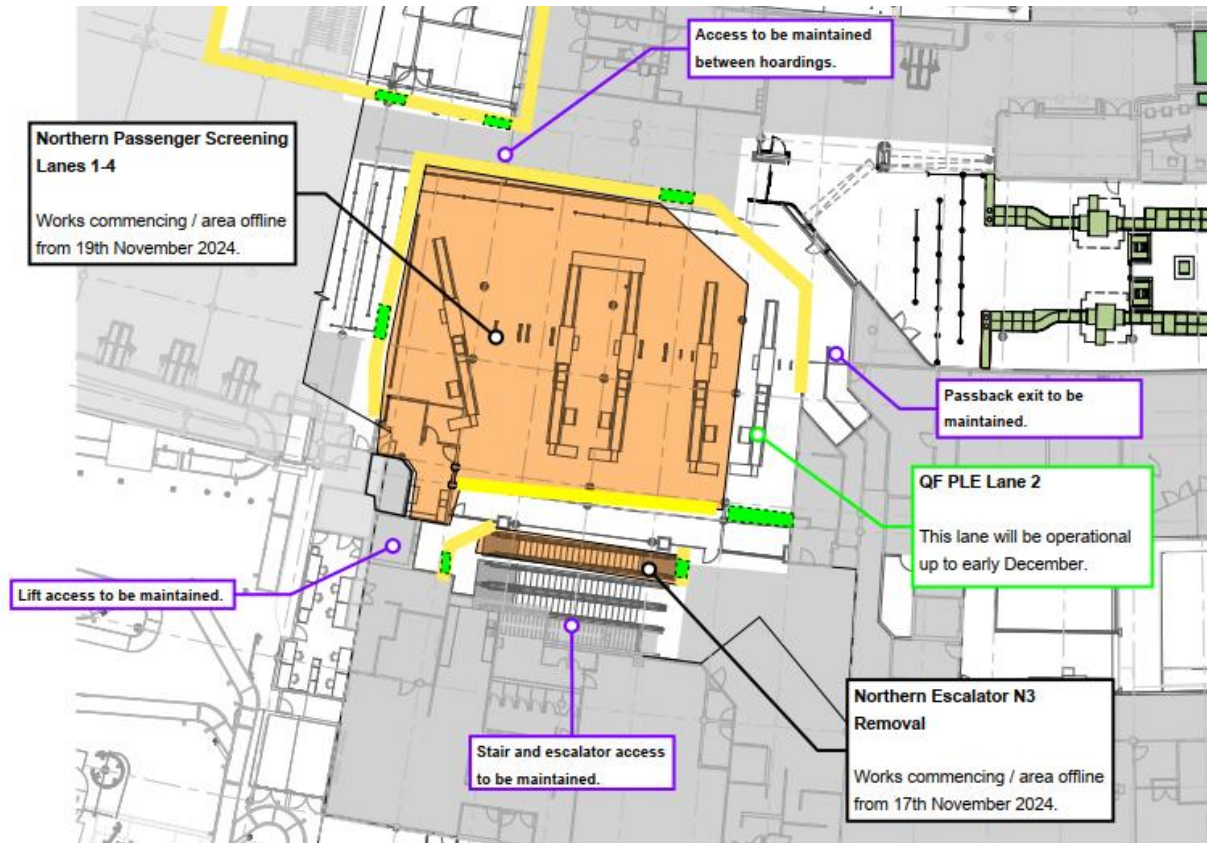


Figure 2 5 December 2024

