



Safety Notice

Aircraft Visibility – Aerobridge Operations

Date 6 August 2025



This **Safety Notice** serves as a critical reminder of the importance of maintaining **full visual awareness of aircraft** during all aerobridge operations. Recent aircraft damage events have highlighted the need for strict adherence to Aerobridge procedures.

1. Pre-Operation Visual Checks

- Confirm the aircraft is parked and chocked.
- Inspect the aerobridge, tunnel, and hatched control area for obstructions or personnel.

2. During Operation

- Ensure the Aerobridge cab is rotated toward the aircraft to allow visibility from the operator's console.
- Maintain positive line-of-sight with aircraft, at all times
- If visual reference to the aircraft is lost at any time – cease operations until visual reference of the aircraft is regained.
- Use slow-speed manoeuvring and joystick control to maintain safe clearance

3. Post-Docking Checks

- Conduct a final visual inspection before initiating door procedures.
- Report any operationally critical faults to BAC's aerobridge contractor (Alstef) via 0461 521 520. Noncritical fault reporting can be reported via the 'Aerobridge Fault Reporting' QR code

Operator Responsibilities

- Only trained and endorsed personnel may operate aerobridges
- Operators must be familiar with bay-specific controls and safety features
- All faults, damage, or defects must be reported to BAC's aerobridge contractor (Alstef) via 0461 521 520
- Use the **external stakeholder reporting system** for timely incident or near miss reporting.