

Stakeholder Notice

DTB Security Compliance Project

Date 3 October 2025



The project involves physical security upgrades at Brisbane Airport's Domestic Terminal (DTB) to address compliance with Aviation Transport Security Regulations 2005 (Regulation 3.20). Works include investigations and installation of physical barriers on Level 2 at the Northern Food Court and Bridge 1 (Qantas Office Bridge) to prevent the transfer of prohibited items between sterile and non-sterile areas. Activities will be undertaken after hours (9:00pm – 3:00am) with exclusion zones in place, ensuring no disruption to daytime passenger movements or food court operations.

Location

Domestic Terminal Level 2

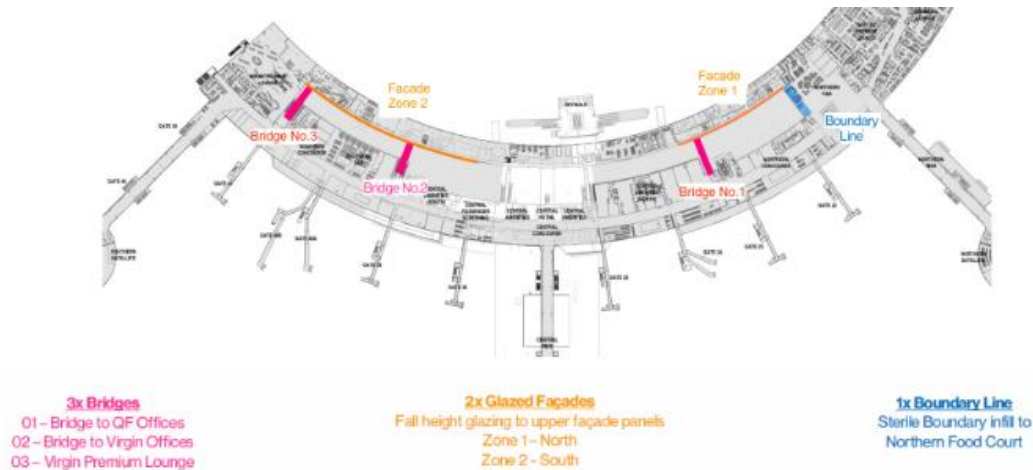
Background

The project will deliver physical barriers across identified Domestic Terminal areas to prevent prohibited items being passed between non-sterile and sterile zones. This work ensures compliance with the Aviation Transport Security Regulations 2005 (Regulation 3.20). The Regulator is the Cyber and Infrastructure Security Centre (CISC), a division of the Commonwealth Department of Home Affairs.

In May 2023, CISC conducted an audit of the DTB and identified a compliance issue at the northern food court (Level 2), where prohibited objects could be passed from the non-sterile Level 1 area. Following this, BAC's Security, Policy & Compliance team initiated a project with Development & Delivery (April 2024) to address the issue.

In addition to the food court, BAC's Security & Emergency Management Team proactively identified other potential risk areas, including:

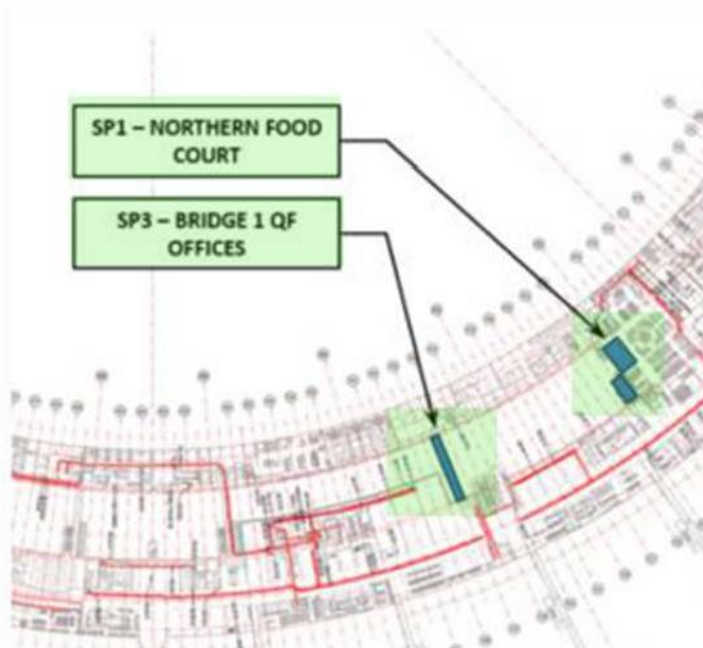
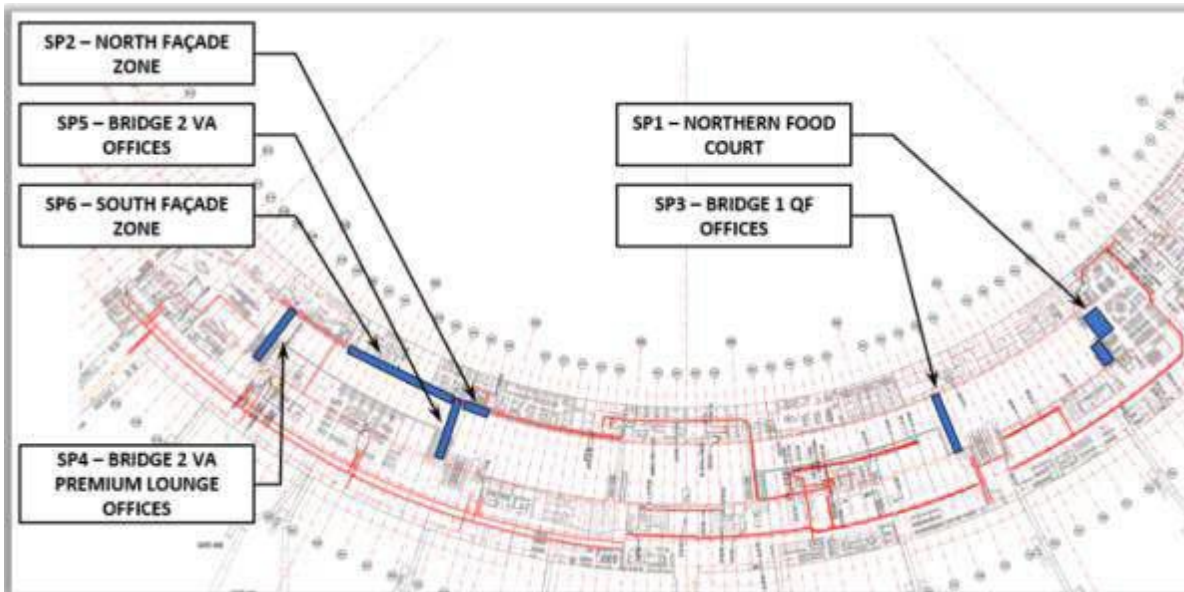
- Three Level 2 bridges linking sterile retail with sterile office/lounge areas
- Unsealed façade sections of sterile office space



Scope of Works

- The works relating to this weekly stakeholder notice will start from Sunday-12th October from 9:00pm till 3:00am next day.
- Area under site investigations include the Northern Food Court (Level 2) and Bridge 1 (Qantas Office Bridge).
- Temporary protection measures and exclusion zones will be installed to ensure safe separation between works and airport users, and to protect existing services and facilities.
- Investigations will focus on confirming existing conditions of the affected areas, including inspections of the façade and interface locations.
- Wayfinding and safety signage will be installed in consultation with BAC at suitable points around the works area. Signage will follow BAC Wayfinding Guidelines to give clear directions to passengers, visitors and stakeholders, and to restrict access to exclusion zones.
- Investigative works will take place only within the exclusion zone. Zones will be reduced or removed when safe to do so.
- At the end of each shift, the work area will be cleared, equipment removed, and exclusion zones adjusted where possible to allow the safe resumption of food court operations.

LOCATION



Impacts

These works will not cause any operational impacts.

All activities will take place after hours from 9:00pm.

Exclusion zones will be established only within the immediate works area and will be reduced or removed prior to reopening hours, ensuring no disruption to food court operations or passenger movements during the day.

Project Contact

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