

Stakeholder Notice

DTB SUP Northern Passenger Screening Point Opening

STK-N D357
Date 24 October 2025



Brisbane Airport (BAC) advises that the upgraded Northern Security Screening Point within the Domestic Terminal Building will be operational Tuesday 28 October 2025.

The reopening of this screening point marks an important milestone in Brisbane Airport's transition to Standard 3 security screening technology and the ongoing transformation of the Domestic Terminal. The transition is being delivered through a staged approach to minimise disruption for passengers and airlines while ensuring a smooth changeover in a live terminal environment.

Operational Impacts

- Date: Tuesday, 28 October
- Opening time: 3:30am
- Operating hours: 3:30am – 11:30pm (flexing for last flight arrival)

Qantas and QantasLink Passengers:

Effective 28 October 2025, check-in, bag-drop, and security screening will be conducted exclusively within the Domestic Terminal.

Jetstar Passengers:

Jetstar passengers are to continue utilising the northern forecourt security screening facilities until the Mezzanine Screening area becomes operational, scheduled in December 2025. The forecourt facilities will remain available as a contingency until late 2025.

Terminal Support Officers and Brisbane Airport Ambassadors will be in place in the Qantas Check-in Hall and Forecourt to provide passenger direction and guidance during the transition period for passengers.

Wayfinding both inside the terminal and on the forecourt will be updated to support these operational changes.

Ongoing Operational Support

Ongoing TSO support will be in place as per standard operating requirements during peak periods, with additional coverage from TSOs and Ambassadors through the initial first-week transition period.

TSOs will be located at the screening point and on the forecourt as required. Brisbane Airport Ambassadors will be on hand from 0700 – 2000 daily to assist with passenger support across check-in, the arrivals hall, and the forecourt.

Enhancement of Screening Technology

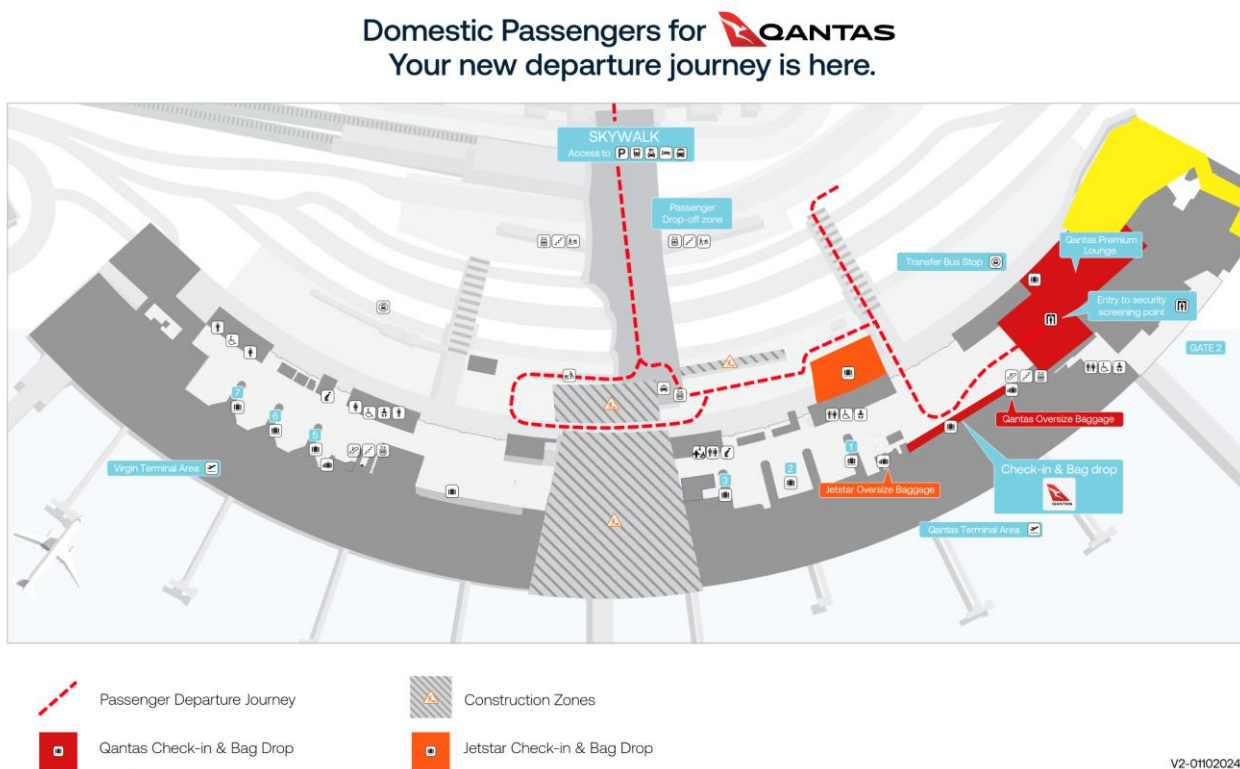
The rollout of Standard 3 screening equipment will deliver a major step forward in passenger experience and operational efficiency.

This new technology will mean passengers no longer need to remove laptops from their carry-on bags during screening, creating a faster, smoother and more convenient journey, especially for families and frequent travellers.

Location

Ground Level, Northern End of the Domestic Terminal (Qantas area)

Updated wayfinding signage and passenger journey maps will be installed to assist customers in navigating the revised screening arrangements.



Passenger journey maps are live on the BAC website via this [link](#).

Project Contact

For further information or to discuss any aspect of this transition, please contact:

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This notice is issued for the information of all stakeholders. BAC remains committed to ensuring a smooth transition and maintaining the highest standards of operational efficiency and passenger service.